

Youth Account Combination FAQ Sheet

Q: What Will Change?

A: You will see the account name and share type description change to **MyJourney**.

Q: When Will This Change Happen?

A: December 19, 2022

Q: Will My Youth Account be Available During the Change?

A: We do not foresee any outage of account access through this process so you should be able to have full account access as normal. If you should run into any issues with your accounts in the days following the change, please contact us at (989) 892-6088.

Q: Do I Need to Do Anything for the Conversion

A: No! All conversions will be done automatically.

Q: Why are You Combining Youth Accounts?

A: In order to better serve our members and staff with a simple, singular youth account.

As a reminder, if you have any questions or experience any issues with your Youth Account, please feel free to reach out to us at any time.

Our Direct Line: (989) 892-6088

For A List of Live Services: www.finedgecu.org/LiveHelp

For Our Branch Locations: www.finedgecu.org/Locations